

Arbour Village Co-operative Homes Inc.

POLICIES INDEX

No.	Policy	Board Approval	Member Approval
1	Meeting Room Use	Oct. 21, 1997	Nov. 24, 1997
2	Privacy	Oct. 19, 2004	n/a
3	Fraud Reporting and Investigation	April 21, 2009	n/a
4	Video Camera Monitoring, Recording & Retention	May 18, 2010	n/a
5	Workplace Violence Prevention	Sept. 30, 2010	n/a
6	AODA, Customer Service Standard	March 3, 2011	n/a
7	Death of a Member	March 3, 2011	June 16, 2011
8	Emergency Entrance to Unit	March 3, 2011	June 16, 2011
9	Front Security Entrance Key	Feb. 20, 2014	n/a
10	Video Surveillance Systems	Nov. 28, 2013	Dec. 12, 2013
11	Workplace Health & Safety	Nov. 28, 2013	n/a
12	Workplace Harassment	Nov. 28, 2013	Dec.12, 2013
13	Customer Service	Nov. 28, 2013	Dec. 12, 2013
14	Ontario Human Rights Code	n/a	Dec. 12, 2013
15	Training Plan for Staff & Volunteers	Feb. 20, 2014	June 19, 2014
16	Bed Bug	Feb. 20, 2014	June 19, 2014
17	Arrears Procedures	Sept.24, 2014	n/a
18	Board Succession Plan	Sept. 24, 2014	n/a
19	Unit, oven/stove & Refrigerator Cleaning	Nov.17, 2014	Jan. 15, 2015
20	Seasonal Decorations (Lights)	Nov.17, 2014	Jan.15, 2015
21	Appliance	Nov.17, 2014	Jan.15, 2015
22	Air-Conditioning	Nov.17, 2014	June 30, 2015
23	Satellite Dish	June 3, 2015	June 30, 2015
24	Appeal Committee	June 21, 2016	Dec. 7, 2016
25	Balcony / Patio Policy	Nov. 23, 2016	June 21, 2017
26	Occupational Health & Safety	April 3, 2017	Dec.17, 2018